

## ARKIB MAKLUM BALAS BULAN MEI 2016

### Borang Maklum Balas

#### Submission Details

Serial	Submitted Time	Nama	Emel	Maklum Balas	Jawapann
1	9/15/2015 13:13	test	test@mm.com	test	test
2	5/17/2016 12:50	test	aqhreena@mbi.gov.my	test	test
3	5/24/2016 12:32	Reen Hanakoma	reenasharon710@gmail.com	Test Maklumbalas Mei 2016	test
4	5/24/2016 22:53	WT	waithieng@gmail.com	<p>Good evening. First of all,I would like to say thank you to the Ipoh City Council,because they are provide a cheap and affordable Ipoh City Hall Swimming Pool even though provide a great coach for my kids to having training under Perak State swimming team. Really appreciate it a lot!</p> <p>Secondly, all the staff at the swimming pool was nice to us and the kids everyday we meet and smile or say great to each others BUT,there is only one staff who is collect the entrance ticket on 24/5/2016 6-9PM session.she is acting rude and i felt that she is brainless and never smile to others like we are or Ipoh Council owe her a million dollar. She should be put on her name tag when she is on duty,but she refuse to. While she is on duty which mean that she is represent Ipoh Council to everyone who entry to the pool, i strongly recommend that she is not suitable to represent Ipoh Council to everyone.</p> <p>Today,I was as usual to sent my kids to have training,and my boy is 7 years old. Normally when i entry to the pool waiting my kids i will give a pay of RM1 entrance fees. But today i just wanted to pass my kids to the coach and i will come out immediatly,whose know the coach is doing land training so i drop my kid's swimming gear at the pool side as they will continue to swim after the land training and i was immediatly bring my boy heading to land training place. Second time i went inside to the pool to collect my boy swimming gear as i am not sure they have swimming session or not. Then all the swimmer come back to the pool as i was waiting inside my car all this time,and i did not see my boy! If you are parents you will understand the tension and lost at that time! So i wanted quickly</p>	<p>Salam 1Malaysia, Terima kasih atas maklum balas anda, Untuk makluman sekiranya terdapat sebarang aduan, anda digalakkan menggunakan saluran e-aduan MBI di <a href="http://aduan.mbi.gov.my">http://aduan.mbi.gov.my</a> supaya pengurusan aduan anda lebih sistematik. Walaupun begitu pihak kami telah menyalurkan aduan anda ke sistem aduan dan no aduan anda adalah 8593-16. Anda boleh menyemak saluran aduan anda di sistem tersebut berdasarkan no aduan yang diberi. Sekian Terima Kasih.</p>

				<p>went inside to the pool,and i told the 'brainless' (as she know that we are swimmer's parent,she saw us everyday bring the kids and we did not swim!) i wan to look for my kids, she shout at the public to me : How many times you wan to bring your kids! and i explaine to her my kids is missing now i need to check either he is inside or left behind and she is not listening at all,which is RUDE! Its not about the RM1 issue,as a human being she should helping me to look for my boy and not making noise to me. She is shaming the Ipoh Council which is many people in and out. I was asking her name and working ID, she refuse to tell me and she say next time NOT ALLOW me get into the swimming pool,pardon me. It was really come out from her mouth.</p> <p>I was using my life and my kids life to write this complain letter,as i heard some rumours about a boy is quarrel with her and she is calling a geng of indian come and hit the boy. Hopefully it was a rumours only and it should not be happen to our CLEAN,GREEN,PROGRESSIVE place.</p> <p>Hope you can feedback me or helping me or advice me. Thank you.</p> <p>WT</p>	
5	5/25/2016 14:24	Chong Tze Voon	atochong@gmail.com	<p>Hi. I want to know what license for pet shop.</p>	

<b>6</b>	5/26/2016 16:19	Chng Tien Mi	chngtammy@yahoo.co.uk	<p>Dear Sir,</p> <p>Can you please verify whether the BIL TAKSIRAN payment for 2016 has been received for the following: Account number, T010010343-01 Address: 10 Lintasan Idris Satu, Taman Idris, 30100 Ipoh, Perak?</p> <p>The payment would have been made by Maybank VISA Classic Card under the name of Chng Tien Mi. Please send me an e-payment invoice to the email address above if you have received the said payment.</p> <p>Thank you, Chng Tien Mi</p>	<p>Salam 1Malaysia, Terima kasih atas maklum balas anda. Anda boleh menyemak status pembayaran anda melalui atas talian di sistem esemak &amp; ecetak MBI melalui portal rasmi kami dan mencetak bil bayaran yang telah dibuat. Sekiranya terdapat masalah anda boleh menghubungi unit Cukai taksiran di hasil di talian 05-2083367 atau 3365. Sekian, terima kasih.</p>
<b>7</b>	5/27/2016 14:12	ONG TEE NAH	info.ongdentalsurgery@gmail.com	<p>Saya ingin mengetahui pelan DBI mengenai Gerbang Malam. Dengar khabar, DBI ingin menutup Jalan dan membuat gerai tetap di Jalan Dato Tahwil Azhar (tapak gerbang malam).</p>	
<b>8</b>	5/31/2016 16:19	KOO PEI KUN	pkkoo_1647@yahoo.com	<p>Saya telah buat bayaran untuk kompaun kenderaan, sekarang bagaimana print keluar resit.thanks</p>	<p>Salam 1Malaysia, Terima kasih atas maklum balas anda. Anda boleh menyemak status pembayaran anda melalui atas talian di sistem esemak &amp; ecetak MBI melalui portal rasmi kami dan mencetak bil bayaran yang telah dibuat. Sekiranya terdapat masalah anda boleh menghungi bahagian penguatkuasaan di talian 05-2052880. Sekian, terima kasih.</p>
<b>9</b>	5/31/2016 17:56	Reen Hanakoma	reenasharon710@gmail.com	test 2	test